

I have had the privilege to experience the use of Cap Tel first hand. I learned of this new technology through an acquaintance with Ultratec and volunteered to participate in this trial. The first couple of times I tried this technology I was not relaxed with it. Once I got a feel for it, I find this is a great way to communicate. I have previously used vco through a relay operator but this is much better. I like being able to dial the number directly instead going through the relay operator. The Cap Tel is fast and time saving. The live captions are great and contain very few, if any, mistakes. The people I have communicated with think this is wonderful technology.

In closing, I strongly support Ultratec's petition to the FCC on the offering of Cap Tel Service as a permanent, full-time service.

Sincerely yours,

Gregory S. Gates  
11943 Galaxy Lane  
Bowie, MD 20715

e-mail: [gsgates@bellatlantic.net](mailto:gsgates@bellatlantic.net)